

# Digital Capital

## B01. B-Web



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- Course: Information Policy
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- Professor: Sync Sangwon Lee, Ph. D

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- 01. B-web
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- 04. Five Classes of Participants on B-web

## 01. B-web

- Components using major biz transactions
  - Supplier
  - Distributor
  - Biz service provider
  - Infrastructure supplier
  - Customer
- B-web?
  - An environment that enables businesses by uses of above components on the internet



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## 02. Trend of B-web

- Disaggregation
- Reaggregation

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## 02. Trend of B-web

- Disaggregation
  - Blown to bits!
    - Companies tend to be blown to bits by the biz area
  - To separate into component parts
  - Possible due to Internet

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## 02. Trend of B-web

- Reaggregation
  - Loose coupling
    - partnership among enterprises with the same kind
  - To cause to reform into an aggregation or a whole
  - Possible due to Internet
- cf. Tight coupling: complete integration among enterprises

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### 03. Nine Features of B-web

- F1: Internet Infrastructure
- F2: Value Proposition Innovation
- F3: Multi-Enterprise Capability Machine
- F4: Coopetition
- F5: Customer-Centricity
- F6: Context Reigns
- F7: Rules and Standards
- F8: Bathed in Knowledge
- F9: Five Classes of Participants

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### 03. Nine Features of B-web

- F1: Internet Infrastructure
  - B-web downs transaction cost.
  - B-web is used for the basis for individual communications / business transactions.

- **F1: Internet Infrastructure**
- F2: Value Proposition Innovation
- F3: Multi-Enterprise Capability Machine
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### 03. Nine Features of B-web

- F2: Value Proposition Innovation
  - B-web provides different and new value propositions.
  - Its value is customer-driven one.

- F1: Internet Infrastructure
- **F2: Value Proposition Innovation**
- F3: Multi-Enterprise Capability Machine
- F4: Coopetition
- F5: Customer-Centricity
- F6: Context Reigns
- F7: Rules and Standards
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- F9: Five Classes of Participants

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### 03. Nine Features of B-web

- F3: Multi-Enterprise Capability Machine
  - B-web leaders depend on their partner to maximize capital investment.

- F1: Internet Infrastructure
- F2: Value Proposition Innovation
- **F3: Multi-Enterprise Capability Machine**
- F4: Coopetition
- F5: Customer-Centricity
- F6: Context Reigns
- F7: Rules and Standards
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- F9: Five Classes of Participants

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### 03. Nine Features of B-web

- F4: Coopetition
  - Participants mutually cooperate and compete.
  - Cooperate but Compete!

- F1: Internet Infrastructure
- F2: Value Proposition Innovation
- F3: Multi-Enterprise Capability Machine
- F4: Coopetition
- F5: Customer-Centricity
- F6: Context Reigns
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- F8: Bathed in Knowledge
- F9: Five Classes of Participants

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### 03. Nine Features of B-web

- F5: Customer-Centricity
  - B-web focuses on sales, not on production.
  - B-web focuses on the value of customers.
  - B-web establishes the mutual relations with customers.
  - B-web responds to customers when or where needed.

- F1: Internet Infrastructure
- F2: Value Proposition Innovation
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- F7: Rules and Standards
- F8: Bathed in Knowledge
- F9: Five Classes of Participants

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### 03. Nine Features of B-web

- F6: Context Reigns
  - Context reigns over the structure of B-web.
  - Context providers manage customer relationship.
  - Context providers plan value-creating activities of the whole systems.

- F1: Internet Infrastructure
- F2: Value Proposition Innovation
- F3: Multi-Enterprise Capability Machine
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- F6: Context Reigns
- F7: Rules and Standards
- F8: Bathed in Knowledge
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### 03. Nine Features of B-web

- F7: Rules and Standards
  - Core participants of B-web know its rules and standards well.
  - Core participants of B-web observe them well.

- F1: Internet Infrastructure
- F2: Value Proposition Innovation
- F3: Multi-Enterprise Capability Machine
- F4: Coopetition
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- F6: Context Reigns
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- F8: Bathed in Knowledge
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### 03. Nine Features of B-web

- F8: Bathed in Knowledge
  - Knowledge Sharing
  - Participants of B-web mutually share various data, information, knowledge among them.

- F1: Internet Infrastructure
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- F9: Five Classes of Participants

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### 03. Nine Features of B-web

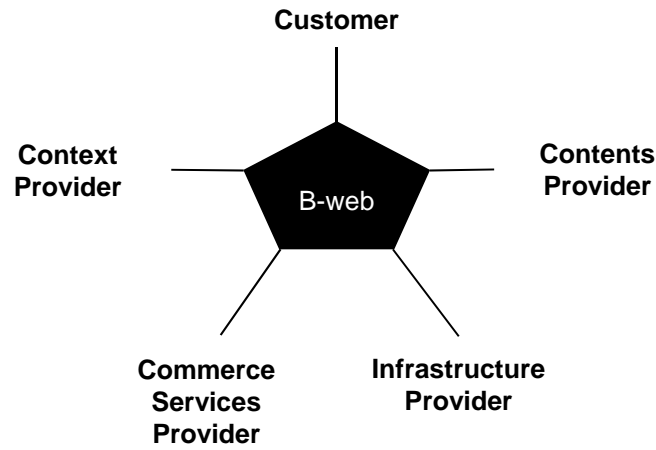
- F9: Five Classes of Participants
  - B-web comprises 5 value contributors or role players.

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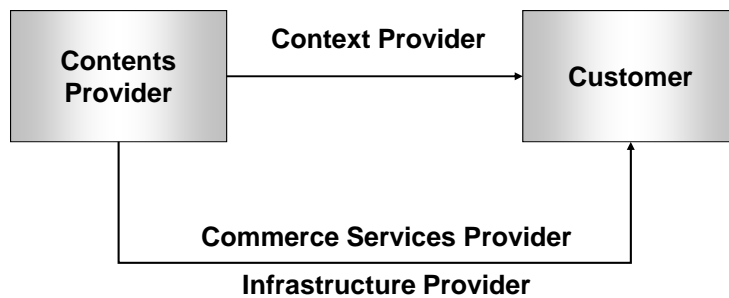


## 04. Five Classes of Participants on B-web



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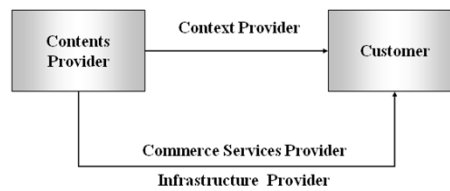
## 04. Five Classes of Participants on B-web



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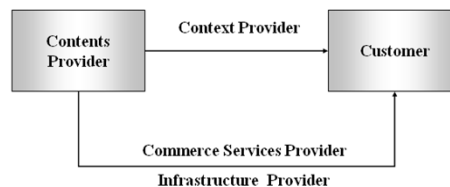
## 04. Five Classes of Participants on B-web

- Customer
  - A customer not only takes the value from B-web but also give the value to B-web.



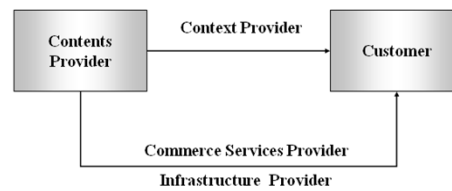
## 04. Five Classes of Participants on B-web

- Context Provider
  - A context provider functions as an interface between B-web and customers.
  - A context provider leads planning, value-realizing, rule-making of B-web.



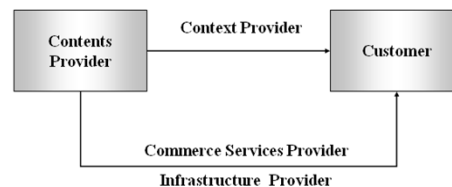
## 04. Five Classes of Participants on B-web

- Contents Provider
  - To satisfy the needs of customers, a contents provider designs, makes, and delivers the substantial forms of value (products, services, and information).



## 04. Five Classes of Participants on B-web

- Commerce Services Provider
  - A commerce services provider enables the flow of business by providing various services such as transaction, financing, security, information/knowledge management, logistics, and regulation services.



## 04. Five Classes of Participants on B-web

- Infrastructure Provider
  - A infrastructure provider supports telecommunication, documentation, road, building, and office.

